GroupWise Messenger 18

March 2018

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1 What’s New

GroupWise 18

- ConsoleOne is no longer used to administer Messenger. Administration is now done through the GroupWise Admin console.

GroupWise 18.0.1

- Messenger utilities have been enhanced to provide better error checking and error messages.

For a list of bugs fixed in Messenger 18.0.1, see the Messenger 18 Support Pack 1 Bug Fix List.

2 System Requirements

GroupWise Messenger 18 system requirements (including requirements for mobile devices) are listed in “GroupWise Messenger Hardware and Software Requirements” in the *GroupWise Messenger 18 Installation Guide*.

NOTE: Messenger can automatically sync users from GroupWise using Automatic Account creation if you have a GroupWise MTA that has LDAP enabled. For information on enabling LDAP on an MTA, see Configuring the LDAP Server Capabilities in the *GroupWise 18 Administration Guide*.

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3 Installation Instructions

Complete installation instructions are available in the *GroupWise Messenger 18 Installation Guide*.

4 Known Issues

4.1 Trust issue to GroupWise LDAP causing sync to fail

In order to connect to GroupWise to sync users, Messenger uses GroupWise LDAP which is configured on the MTA. If the certificate specified for GroupWise LDAP uses the same CA as GroupWise, there are no issues with syncing users. If the CA is not the same, Messenger will not trust it, users will not sync, and users will not be able to authenticate. To fix this issues, append the GroupWise LDAP's CA certificate to the end of the `/etc/ssl/ca-bundle.pem` file on the Messenger server.

4.2 Display issue with underscore in username when using IE 11 on Windows 8

If you are using Windows 8 and IE 11 to create a Messenger user in the GroupWise Admin console and the user contains an underscore and extended characters in the name, the underscore appears to disappear after the user is created. This is a display issue with IE 11 on Windows 8. If you change your zoom setting (zoom in or out) the underscore reappears.

4.3 MobileIron not passing parameters

When using MobileIron to install Messenger on mobile devices, the server, port, username, and password parameters are not being passed down to the device. This will be fixed in a future release.

4.4 File dependency missing on some versions of SLES

Some versions of SLES are missing the required glibc-32bit rpm dependency. When you attempt to install the Messenger rpms, you receive a dependency error. Installing the glibc-32bit before running the install/upgrade fixes the issue.

5 Compatibility with Other Instant Messaging Systems (on Linux and Mac)

IMPORTANT: The third-party messenger systems discussed in this section do not support the simultaneous client connections available with Messenger 18.

The Adium instant messaging application for Mac OS X is available at the Adium website (https://adium.im/).

The Pidgin (formerly Gaim) open source instant messaging connector is available at the Pidgin website (http://www.pidgin.im).

The Kopete open source instant messaging plug-in is available at the Kopete website (http://kopete.kde.org/index.php).

6 Messenger Documentation

The following sources provide information about GroupWise Messenger 18:

- Online product documentation: GroupWise Messenger 18 Documentation website (http://www.novell.com/documentation/groupwise18/).

- Product documentation included within GroupWise Messenger:
  - **Help System:** Click the **Help** menu in the upper-right corner of the Messenger client.

7 Legal Notices

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